

GO



*Apex*

# Annual Report

*Fiscal Year 2023-2024*



GoApex Route 1 in transit

## What is GoApex?

GoApex is the Town's local transit service and currently includes:

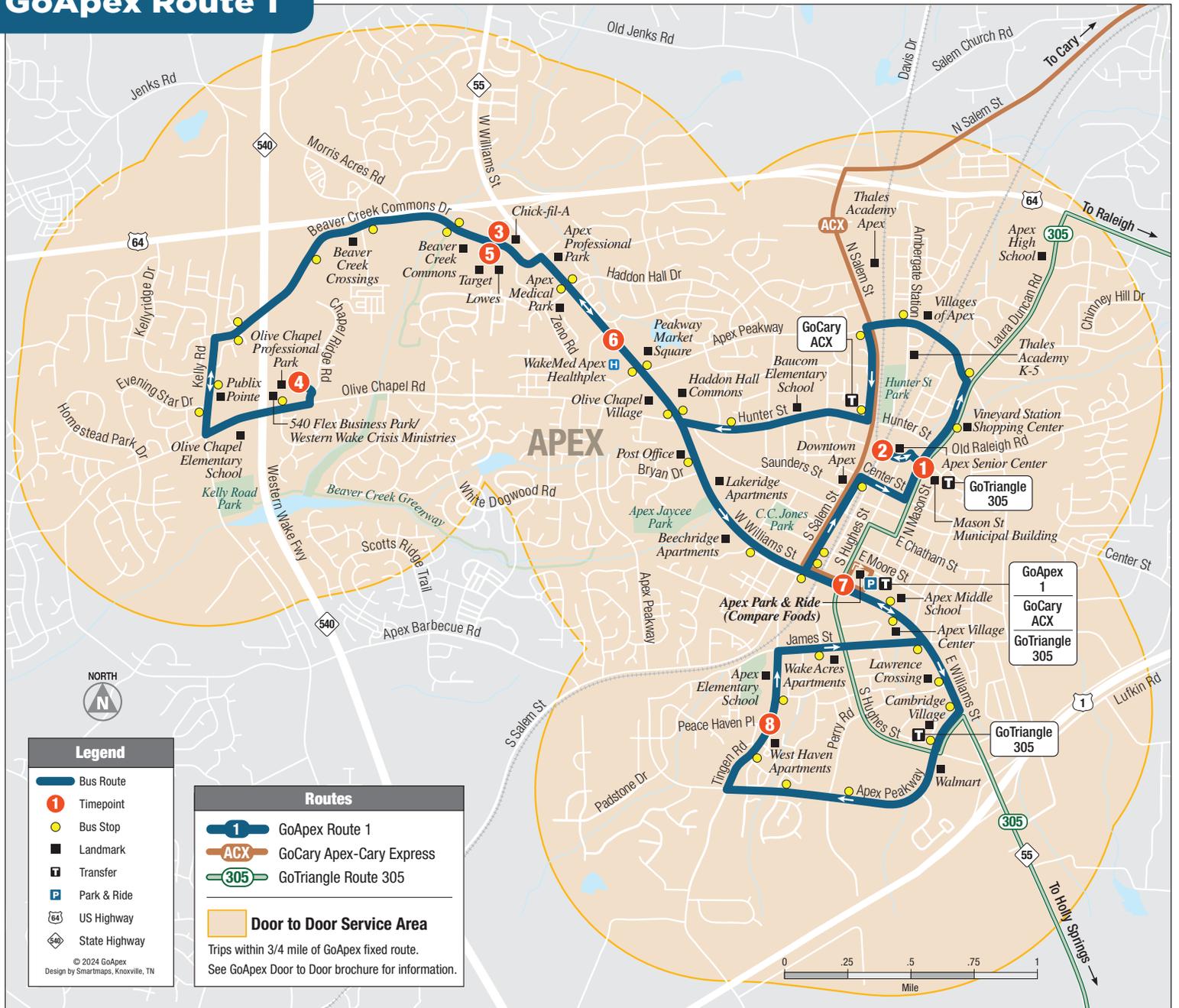
### GoApex Route 1

A free bus service operating on an approximately 14-mile loop, once per hour, Monday through Saturday, from 6:00 am - 10:00 pm. The Town of Apex contracts with GoCary and MV Transportation to provide this service.

### GoApex Door to Door

A free, reservation-based, shared-ride service for individuals with disabilities that prevent them from using GoApex Route 1. It is also known as paratransit service. GoApex Door to Door operates on the same days and at the same times as GoApex Route 1. Trip origins and destinations must be within a ¾-mile buffer of the fixed route. The Town of Apex contracts with GoWake Access to provide this service.

# GoApex Route 1



Schedule and route information subject to change.

## MONDAY-SATURDAY / 6:00am – 10:00pm

	Mason St Municipal Building <b>1</b>	Apex Senior Center Main Entrance <b>2</b>	Beaver Creek Commons (Chick-fil-A) (Westbound) <b>3</b>	Olive Chapel Professional Park <b>4</b>	Beaver Creek Commons (Lowes) (Eastbound) <b>5</b>	WakeMed Apex Healthplex (Eastbound) <b>6</b>	Apex Park & Ride (Eastbound) <b>7</b>	Tingen Rd at Peace Haven Pl <b>8</b>	Apex Park & Ride (Westbound) <b>7</b>	Mason St Municipal Building* <b>1</b>
AM	6:09	6:11	6:21	6:29	6:38	6:40	6:43	6:52	6:55	7:02
	7:09	7:11	7:21	7:29	7:38	7:40	7:43	7:52	7:55	8:02
	8:09	8:11	8:21	8:29	8:38	8:40	8:43	8:52	8:55	9:02
	9:09	9:11	9:21	9:29	9:38	9:40	9:43	9:52	9:55	10:02
	10:09	10:11	10:21	10:29	10:38	10:40	10:43	10:52	10:55	11:02
PM	11:09	11:11	11:21	11:29	11:38	11:40	11:43	11:52	11:55	<b>12:02</b>
	<b>12:09</b>	<b>12:11</b>	<b>12:21</b>	<b>12:29</b>	<b>12:38</b>	<b>12:40</b>	<b>12:43</b>	<b>12:52</b>	<b>12:55</b>	<b>1:02</b>
	1:09	1:11	1:21	1:29	1:38	1:40	1:43	1:52	1:55	2:02
	2:09	2:11	2:21	2:29	2:38	2:40	2:43	2:52	2:55	3:02
	3:09	3:11	3:21	3:29	3:38	3:40	3:43	3:52	3:55	4:02
	4:09	4:11	4:21	4:29	4:38	4:40	4:43	4:52	4:55	5:02
	5:09	5:11	5:21	5:29	5:38	5:40	5:43	5:52	5:55	6:02
	6:09	6:11	6:21	6:29	6:38	6:40	6:43	6:52	6:55	7:02
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9:09	9:11	9:21	9:29	9:38	9:40	9:43	9:52	9:55	10:02	

PM times are in bold.

\*Per operating policy, upon serving the Mason Street Municipal Building stop at the end of each trip, the bus operator may ask all riders to disembark. The bus will serve the Mason Street Municipal Building bus stop again at the start of the new trip.



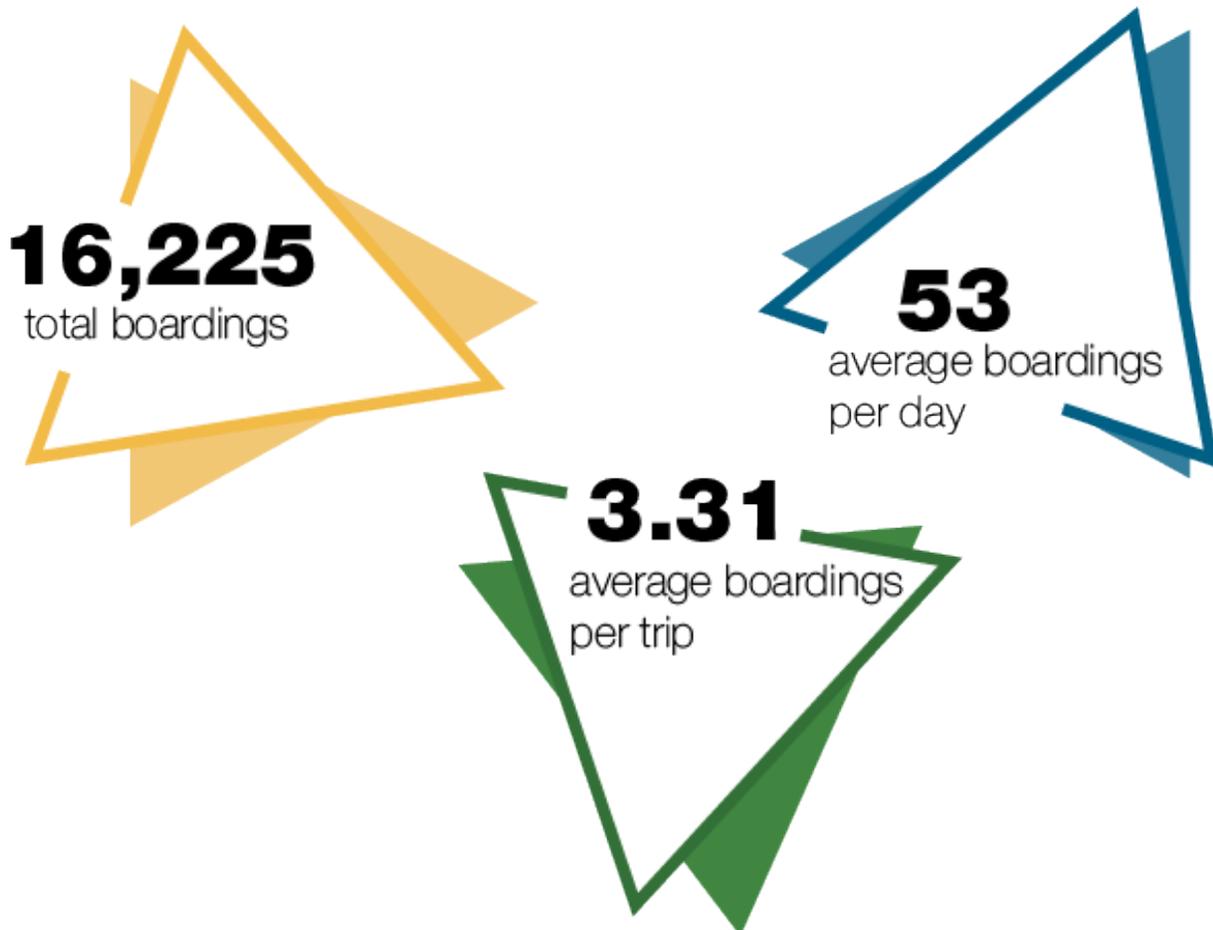
Peak Academy class touring GoApex Route 1

## Did people ride GoApex?

Ridership on GoApex Route 1 is measured by boardings, also known as unlinked passenger trips. If a person gets on the bus, rides, then gets off the bus, that counts as one boarding.

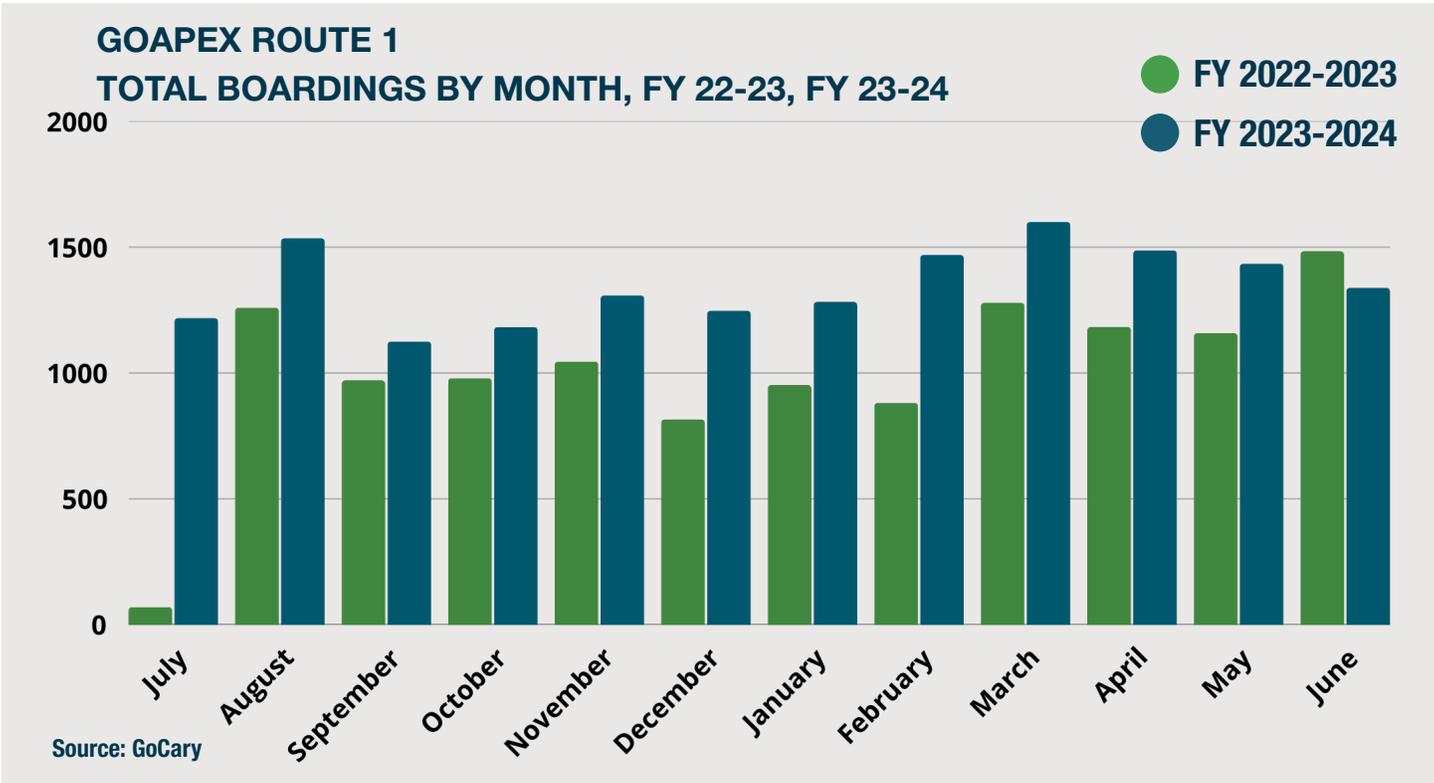
### The Number Breakdown

From July 1, 2023 to June 30, 2024, GoApex Route 1 had:

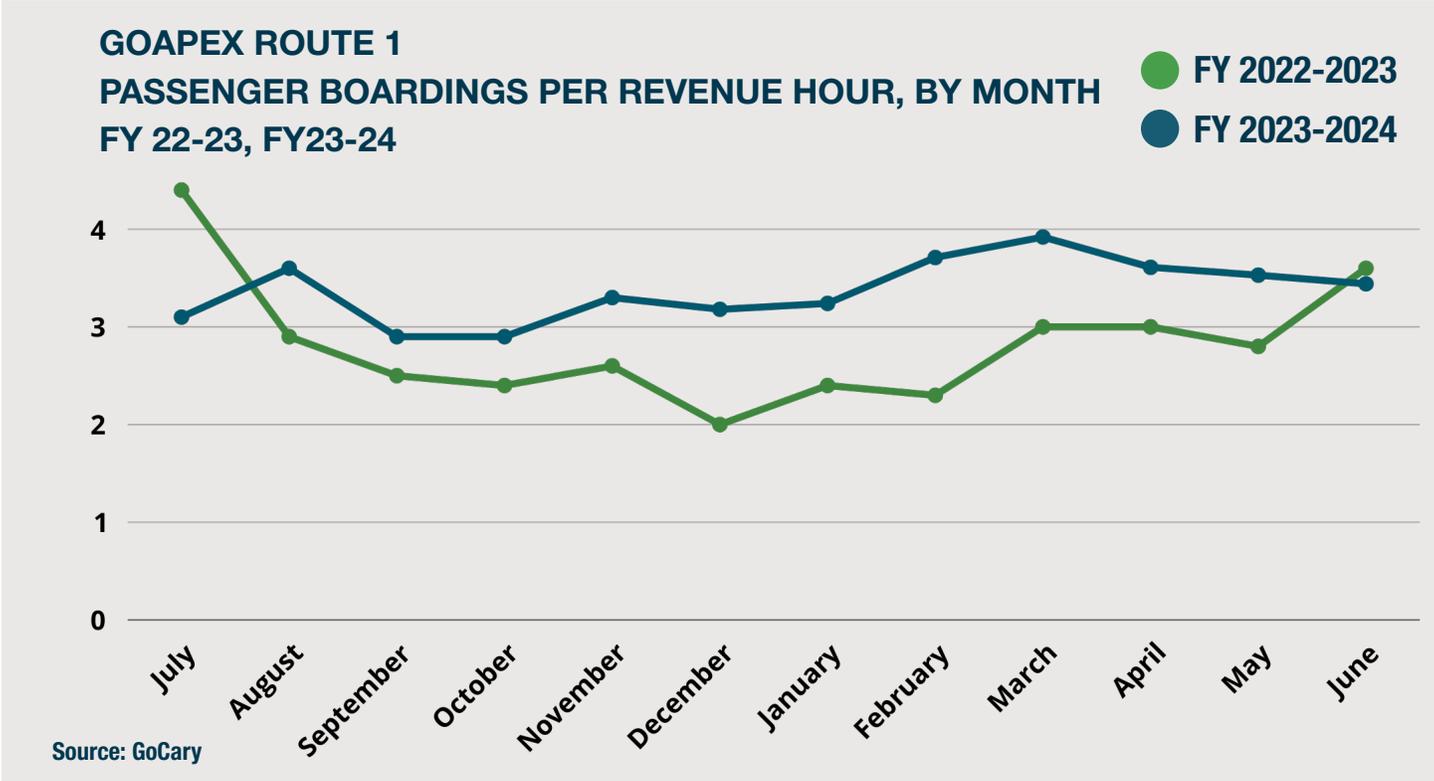


Total boardings by month are summarized in Figure 1 and average boardings per trip by month are summarized in Figure 2. Fiscal Year 2024 was the first full year of operation of GoApex Route 1.

**Figure 1.**



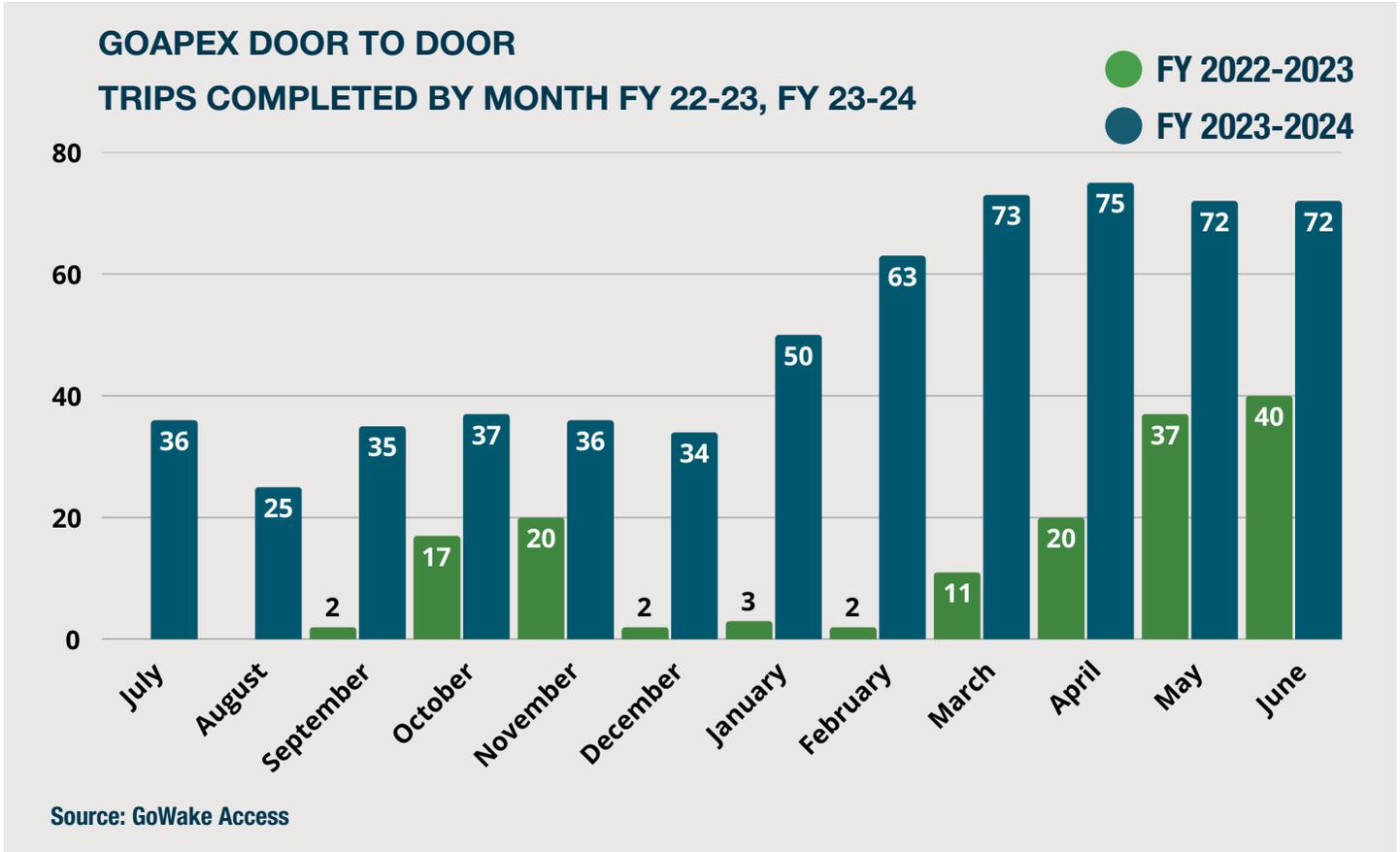
**Figure 2.**



**In Fiscal Year 2024, 19 community members applied and were approved to use the GoApex Door to Door service.**

A summary of trips completed by month is provided in Figure 3.

**Figure 3.**



GoWake Access





GoApex Route 1 in downtown Apex

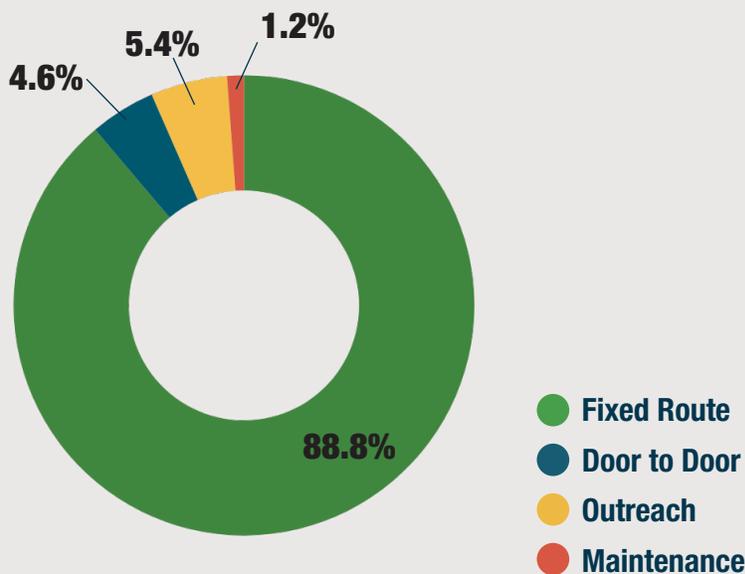
## What did it cost to operate GoApex?

In Fiscal Year 2024, it cost \$591,306 to operate GoApex.

Operating costs included: contracted services with GoCary and MV Transportation to operate Route 1, contracted services with GoWake Access to operate GoApex Door to Door, maintenance of bus stops, and outreach expenses such as ride guide brochures and educational and awareness materials including a public art project to bring murals to 12 bus stops.

Half of the operating expenses were paid for through revenues from the Wake Transit Community Funding Area Program ([www.campo-nc.us/funding/CFAP](http://www.campo-nc.us/funding/CFAP)) and half were paid for through local Motor Vehicle (MV) fees.

### GOAPEX OPERATING COSTS, FY 23-24



Revenues from the  
Wake Transit  
Community Funding  
Area Program

**paid 50%**  
OF OPERATING EXPENSES

Motor Vehicle fees

**paid 50%**  
OF OPERATING EXPENSES

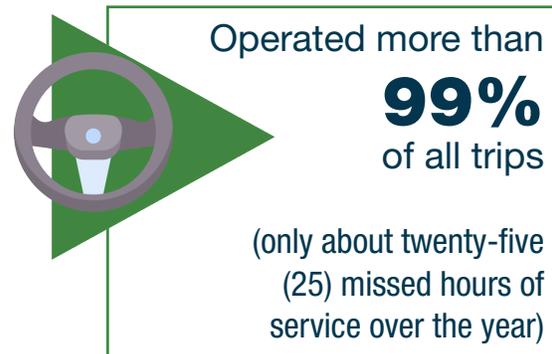
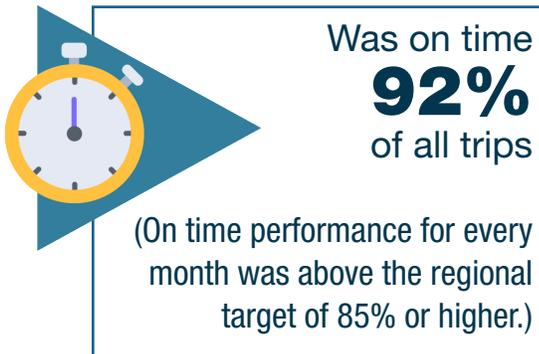


GoApex Route 1 in transit

## Was GoApex reliable?

Two measures are used to track the reliability of GoApex Route 1 – on-time performance and missed trips.

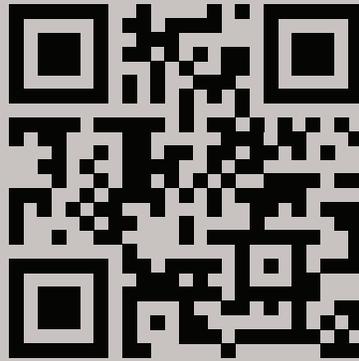
### In FY 23-24, GoApex Route 1:



## What's next for GoApex?

- Town staff will lead a planning study to prioritize future transit service for implementation. No new service is planned for Fiscal Year 2025 (July 1, 2024 – June 30, 2025).
- Sunday service is anticipated to be added in Fiscal Year 2026 (July 1, 2025 – June 30, 2026).
- The Town will continue to prioritize and implement enhancements to existing bus stops, like adding benches and improving accessibility.
- In partnership with Wake County, the Town will add four new shelters and other amenities at existing bus stops, and improve bicycle and pedestrian access to bus stops along James Street and East Williams Street.
- The Town will continue to move forward multiple sidewalk projects in the downtown area intended to provide both safe routes to transit and safe routes to schools.

# Want more information?



[www.apexnc.org/GoApex](http://www.apexnc.org/GoApex)

## Contact:

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**APEX**  
NORTH CAROLINA