



Annual Report Fiscal Year 2022-2023



APEX
NORTH CAROLINA



GoApex Route 1 in transit

What is GoApex?

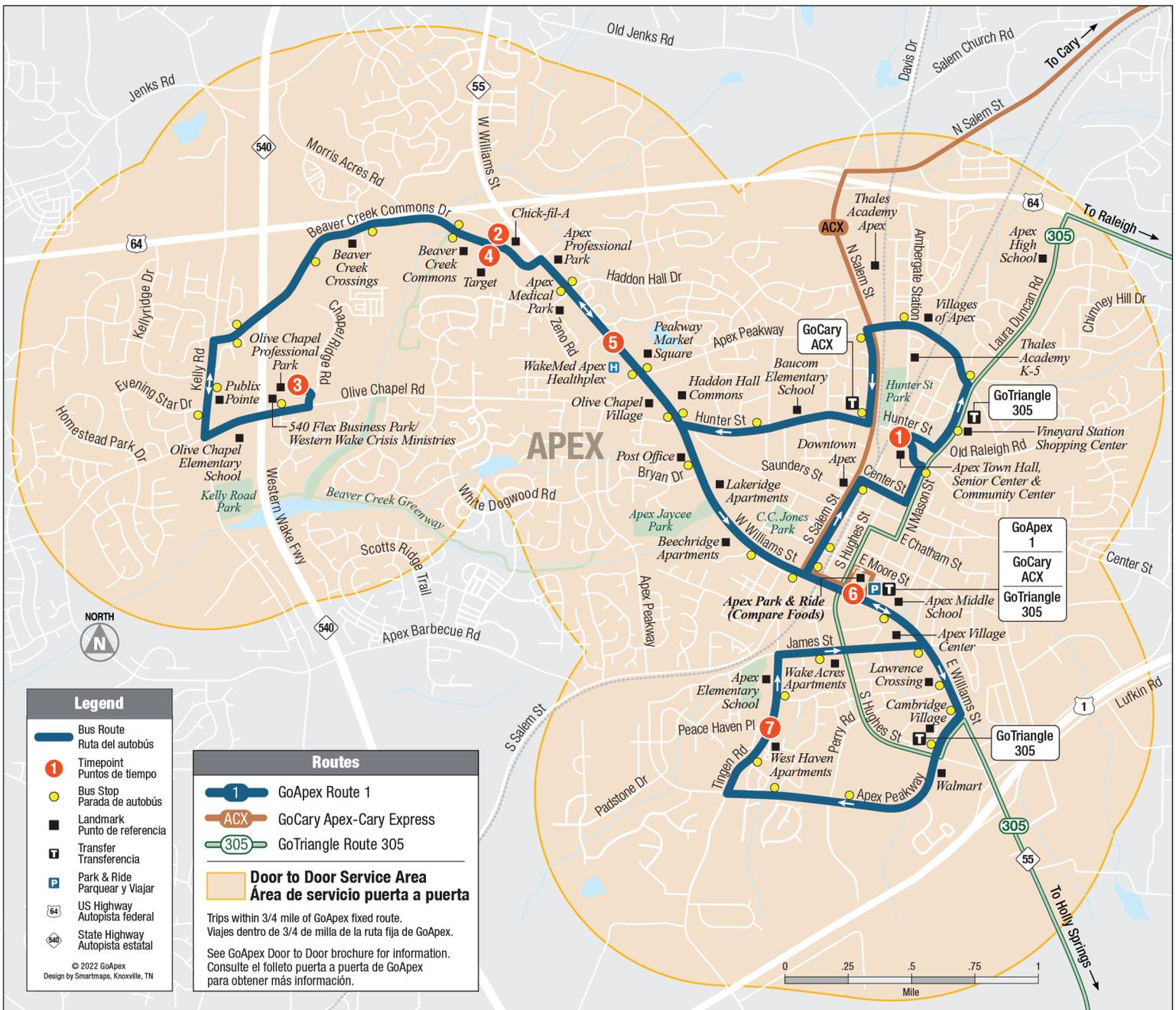
GoApex is the Town's local transit service and currently includes:

GoApex Route 1

A free bus service operating on an approximately 14-mile loop, once per hour, Monday through Saturday, from 6:00AM – 10:00PM. The Town of Apex contracts with GoCary and MV Transportation to provide this service.

GoApex Door to Door

A free, reservation-based, shared-ride service for individuals with disabilities that prevent them from using GoApex Route 1. It is also known as paratransit service. GoApex Door to Door operates on the same days and at the same times as GoApex Route 1. Trip origins and destinations must be within a $\frac{3}{4}$ -mile buffer of the fixed route. The Town of Apex contracts with GoWake Access to provide this service.



Schedule and route information subject to change. La información de rutas y horarios está sujeta a cambios.

MONDAY-SATURDAY / 6:00am – 10:00pm

	Apex Town Hall, Senior Center & Community Center* 1	Beaver Creek Commons (Chick-fil-A) 2	Olive Chapel Professional Park 3	Beaver Creek Commons (Target) 4	WakeMed Apex Healthplex 5	Apex Park & Ride (Eastbound) 6	Tingen Rd at Peace Haven Pl 7	Apex Park & Ride (Westbound) 6	Apex Town Hall, Senior Center & Community Center* 1
AM	6:11	6:21	6:29	6:38	6:40	6:43	6:52	6:55	7:02
	7:11	7:21	7:29	7:38	7:40	7:43	7:52	7:55	8:02
	8:11	8:21	8:29	8:38	8:40	8:43	8:52	8:55	9:02
	9:11	9:21	9:29	9:38	9:40	9:43	9:52	9:55	10:02
	10:11	10:21	10:29	10:38	10:40	10:43	10:52	10:55	11:02
PM	11:11	11:21	11:29	11:38	11:40	11:43	11:52	11:55	12:02
	12:11	12:21	12:29	12:38	12:40	12:43	12:52	12:55	1:02
	1:11	1:21	1:29	1:38	1:40	1:43	1:52	1:55	2:02
	2:11	2:21	2:29	2:38	2:40	2:43	2:52	2:55	3:02
	3:11	3:21	3:29	3:38	3:40	3:43	3:52	3:55	4:02
	4:11	4:21	4:29	4:38	4:40	4:43	4:52	4:55	5:02
	5:11	5:21	5:29	5:38	5:40	5:43	5:52	5:55	6:02
	6:11	6:21	6:29	6:38	6:40	6:43	6:52	6:55	7:02
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	8:11	8:21	8:29	8:38	8:40	8:43	8:52	8:55	9:02
9:11	9:21	9:29	9:38	9:40	9:43	9:52	9:55	10:02	

PM times are in **bold**. *The stop at Hunter St at the Apex Town Hall Campus is a temporary location pending construction of the permanent stop and layover location on N Mason St.



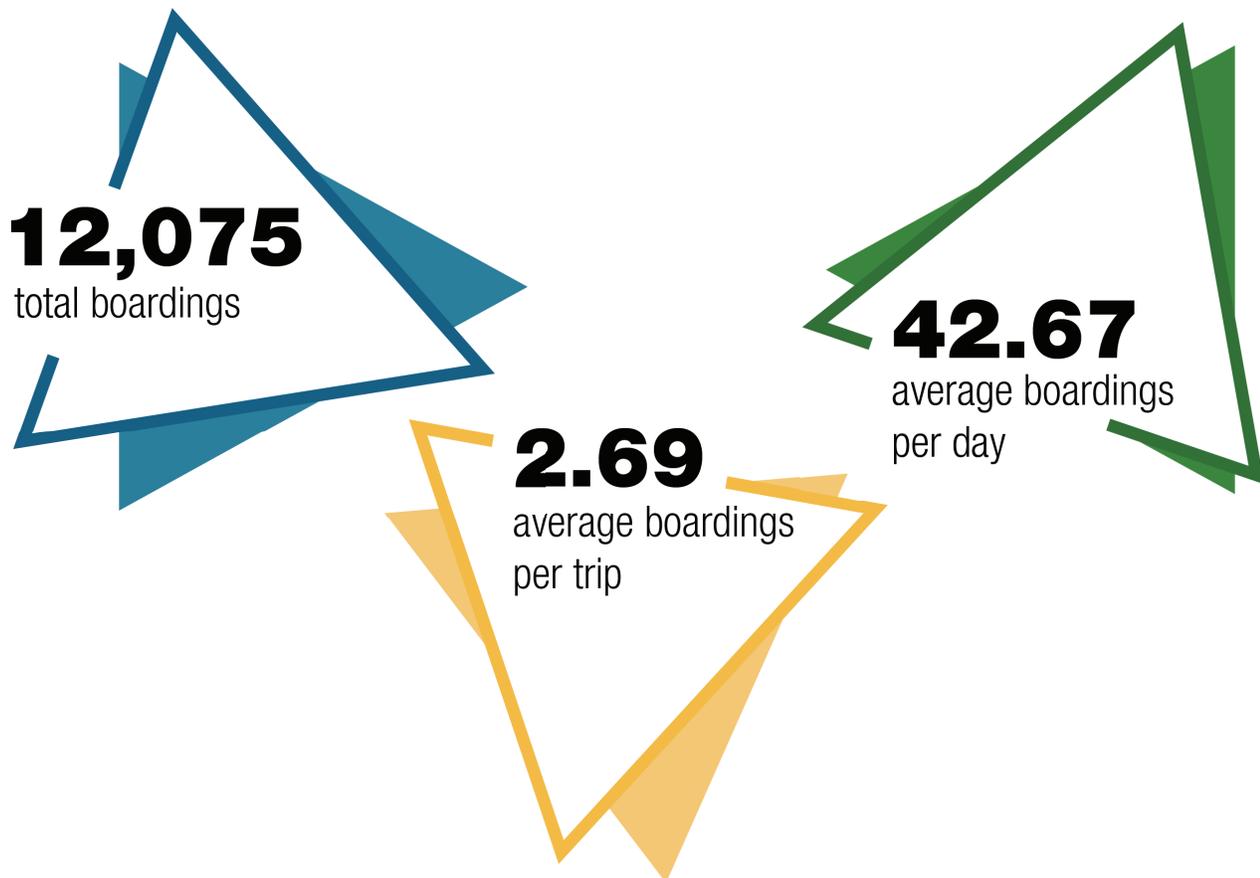
Peak Academy class touring GoApex Route 1

Did people ride GoApex?

Ridership on GoApex Route 1 is measured by boardings, also known as unlinked passenger trips. If a person gets on the bus, rides, then gets off the bus, that counts as one boarding.

The Number Breakdown

From July 1, 2022 to June 30, 2023, GoApex Route 1 had:



Total boardings by month are summarized in Figure 1 and average boardings per trip by month are summarized in Figure 2. GoApex Route 1 launched on the last day of July, 2022.

Figure 1.

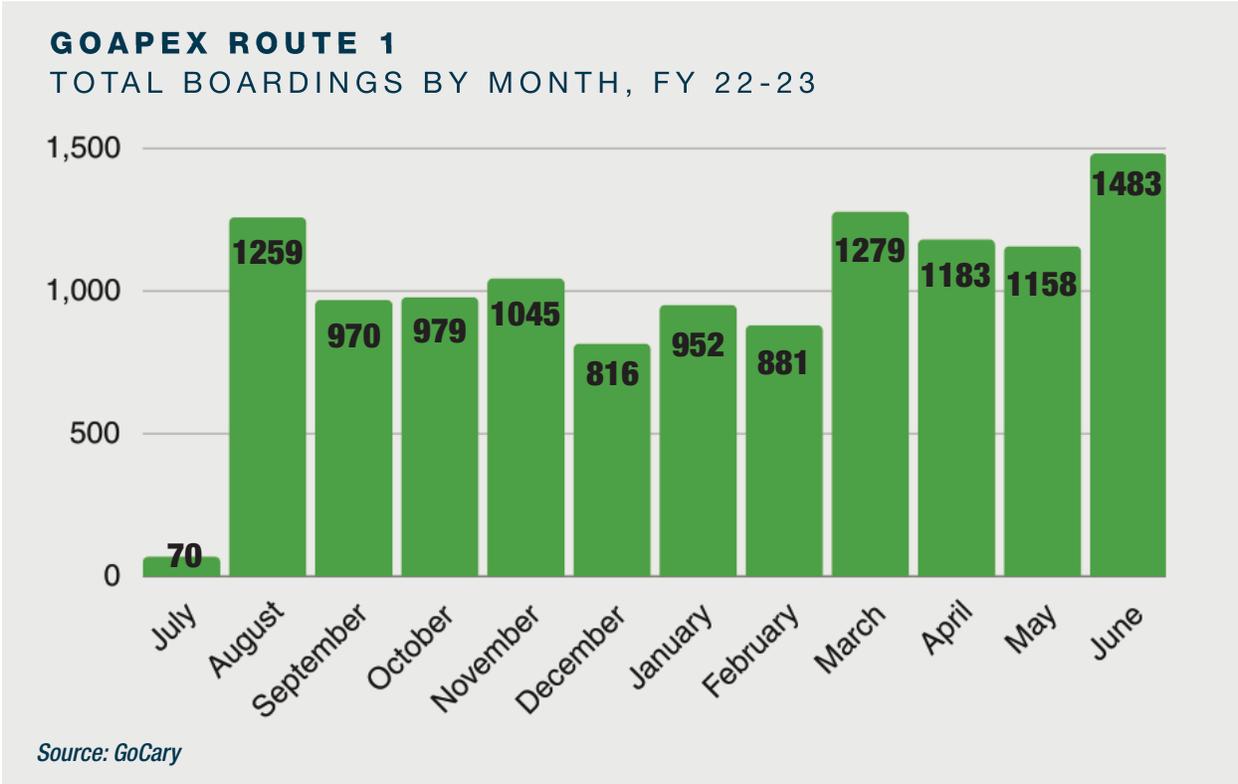
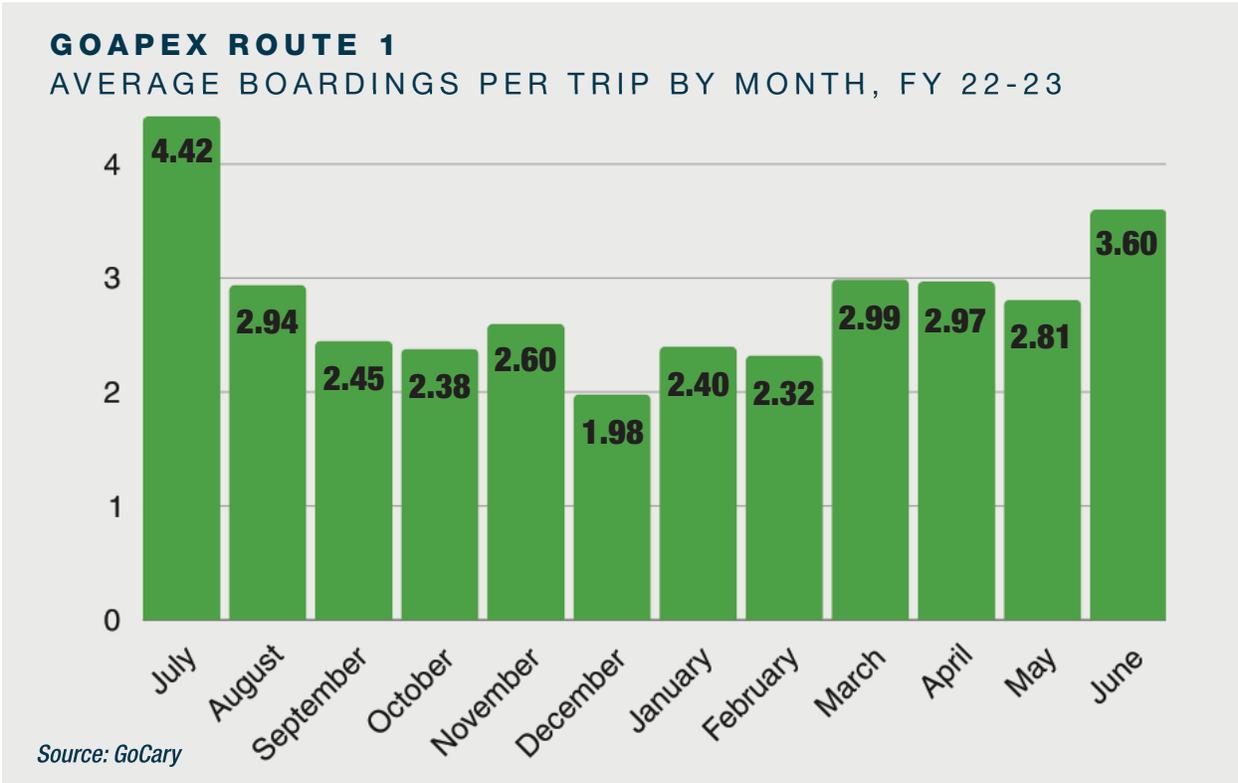


Figure 2.

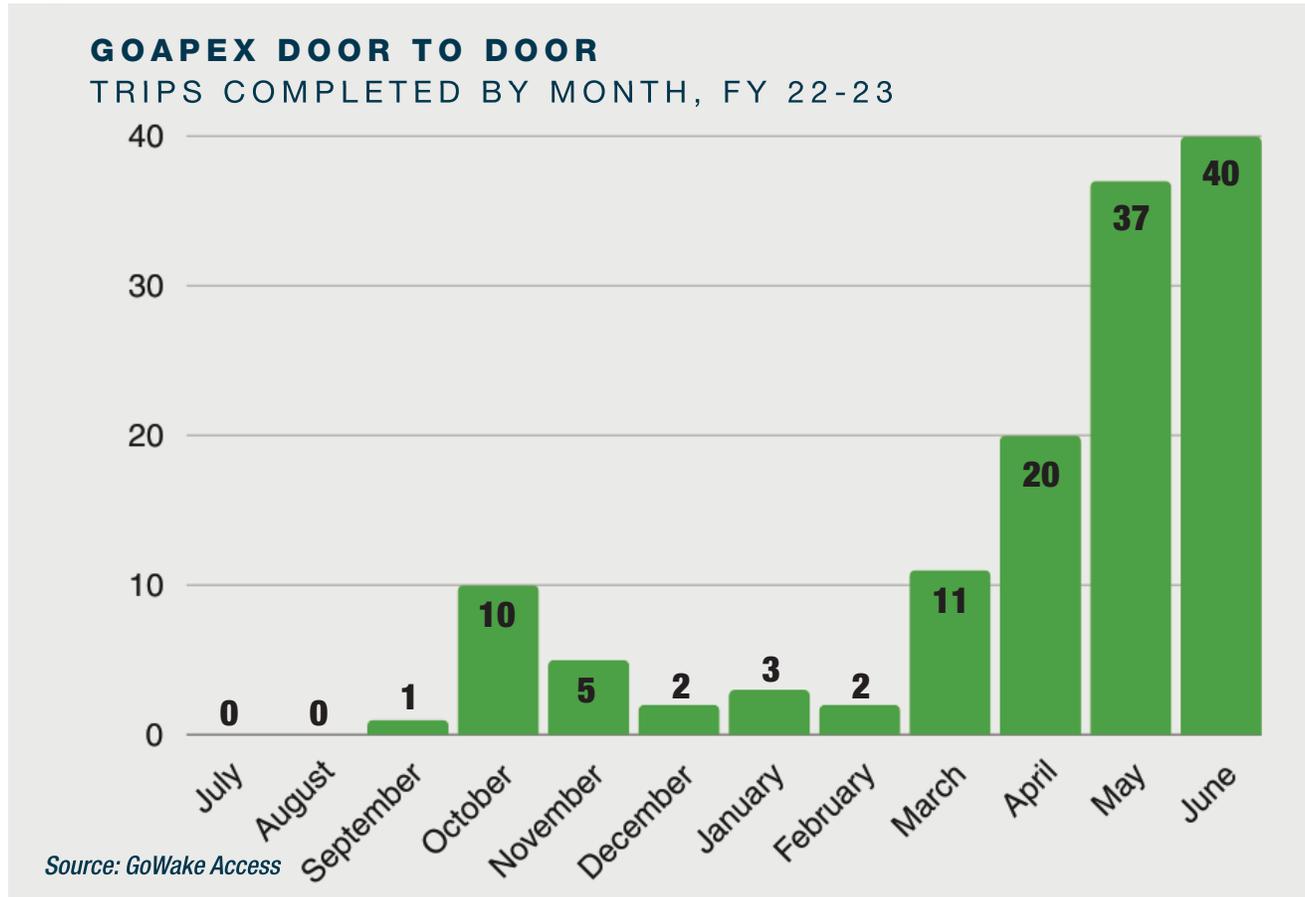


In Fiscal Year 2023, 22 community members applied and were approved to use the GoApex Door to Door service.

A summary of trips completed by month is provided in Figure 3. The first trip was in September 2022.

Trips substantially increased toward the end of FY2023.

Figure 3.



GoWake Access





GoApex Route 1 at bus stop

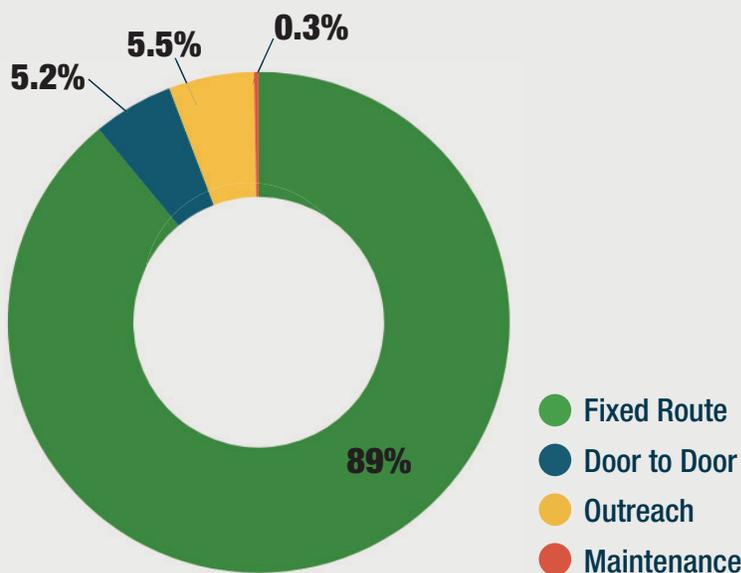
What did it cost to operate GoApex?

In Fiscal Year 2023, it cost \$514,279 to operate GoApex.

Operating costs included: contracted services with GoCary and MV Transportation to operate Route 1, contracted services with GoWake Access to operate GoApex Door to Door, maintenance of bus stops, and outreach expenses such as ride guide brochures and educational and awareness materials.

Half of the operating expenses were paid for through revenues from the Wake Transit Community Funding Area Program (www.campo-nc.us/funding/CFAP) and half were paid for through local Motor Vehicle fees.

GOAPEX
OPERATING COSTS, FY 22-23



Revenues from the Wake Transit Community Funding Area Program

paid 50%

OF OPERATING EXPENSES

Motor Vehicle fees

paid 50%

OF OPERATING EXPENSES

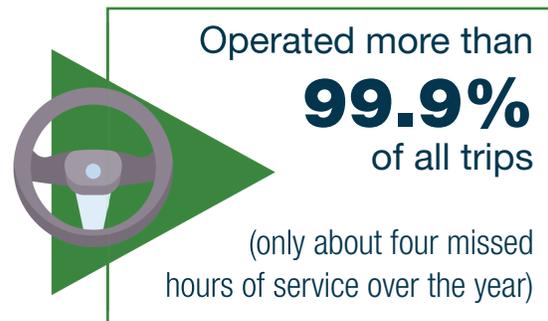
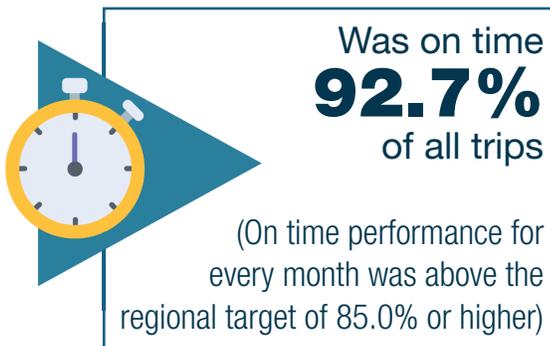


GoApex Route 1 in transit

Was GoApex reliable?

Two measures are used to track the reliability of GoApex Route 1 – on-time performance and missed trips.

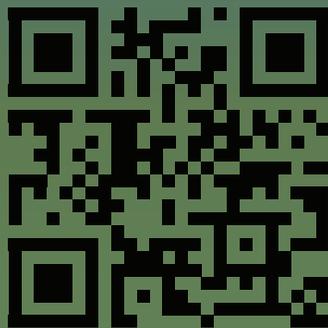
In FY23, GoApex Route 1:



What's next for GoApex?

- Town staff will lead a planning study to prioritize future transit service for implementation. No new service is planned for FY24 (July 1, 2023 – June 30, 2024).
- Some stop location changes are anticipated, including providing a new stop at the Apex Senior Center and moving the temporary layover location on Hunter Street to its permanent location on Mason Street.
- Enhancements to existing bus stops, like adding benches and improving accessibility, will be prioritized, with implementation beginning in 2024.
- In partnership with Wake County, construction will begin on a project to add four new shelters and other amenities at existing bus stops, and to improve bicycle and pedestrian access to bus stops along James Street and East Williams Street.
- The Town will continue to move forward multiple sidewalk projects in the downtown area intended to provide both safe routes to transit and safe routes to schools.

Want more information?



www.apexnc.org/GoApex

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