



2016 Annual Summary of Complaints and Internal Affairs Investigations

The Apex Police Department is committed to the preservation of public safety and peaceful order in the Town of Apex. This is accomplished by building partnerships with our citizens as we carry out our Mission, and through our Values of Professionalism, Excellence, Awareness, and Knowledge.

Our Internal Affairs (IA) Function is commanded by the Administrative Division Commander and includes any supervisor when assigned to investigate or review an allegation. Through this function, we examine our practices closely and investigate allegations and circumstances that may not meet our expectations, or the expectations of our community. We provide a summary of those investigations to the public annually to show transparency and accountability.

In 2016 the Apex Police Department responded to almost 42,000 calls for service and had countless interactions with our community. We received a total of 20 complaints classified as part of the IA function; 17 were External complaints and 3 were Internal. This represents just .04% of our calls for service. There was a slight increase since 2015, when 16 total complaints were investigated, however the number of complaints resulting in a finding of misconduct decreased.

All complaints were thoroughly investigated and a determination was made. Complainants were notified of the outcome of the case, however specific action taken is not allowed to be released pursuant to North Carolina personnel regulations. Where appropriate, internal action was taken to address any complaint that was “Sustained” or otherwise resulted in a finding of misconduct. Action taken may include training, counseling and/or discipline, as provided for in Apex Police Department written directives and Town of Apex personnel policies.

Complaints and Internal Affairs Investigations - 2016	
External	
Citizen Complaint	17
Sustained	3
Not Sustained	0
Unfounded	11
Exonerated	1
Not Provable	1
Misconduct Not Based on Original Complaint	0
Pending	1
Internal	
Directed Complaint	3
Sustained	2
Not Sustained	0
Unfounded	0
Exonerated	0
Not Provable	0
Misconduct Not Based on Original Complaint	1

In order to enhance trust and legitimacy with the public, Apex Police Department employees seek professional development and are held accountable for their actions. The Apex Police Department strives to continuously improve our level of service, both individually and organizationally, as we address the public safety issues that affect our community. We welcome the opportunity to review our procedures in light of community concerns and thank our community for bringing them forward.