

Solicitor / Vendor FAQ's

1. Town of Apex Require Solicitors and Vendors to be Permitted

Solicitors and vendors are required by Town ordinance to obtain a permit. [Code of Ordinances in Chapter 13.](#)

2. Issuing Solicitor Vendor Permits Department

The permits are issued by the Apex Police Department. Each solicitor, peddler, or park concessioner will have an identification card issued by the Police Department with their name, business and the signature of an Apex Police official. Vendors will have a permit issued by the Police Department with the business name, address, goods sold, date of issue and expiration, and the signature of an Apex Police official. For more details, visit the [Solicitation / Vendor Permit page.](#)

3. No Soliciting Signs at Neighborhood Entrances

Signs posted at the entrance of a subdivision are typically placed there by the Homeowners Association, and while they may discourage soliciting, the signs are not enforceable by the Apex Police Department. Therefore, solicitors are not breaking the law by going door to door in a neighborhood with signs posted at the entrances.

4. No Soliciting Sign at Your Home

You can post a 'No Soliciting' sign that is clearly visible at your home. Solicitors who then approach your door after seeing the sign are violating the ordinance, which is reportable to the Apex Police Department at 919-362-8661.

5. Food Carts and Ice Cream Trucks

These types of food service vehicles are required to have a Transient/Mobile Food Vendor permit through the [Apex Police Department.](#)

6. Validity of Solicitor, Peddler and Park Concessions Permits

Each person is issued an identification card from the Police Department with their name, business and expiration date. If the solicitor/peddler/park concessioner cannot produce an issued identification card, you can call the Apex Police Department's non-emergency number at 919-362-8661 and they can verify if a permit has been issued. The solicitor/peddler/park concessioner is required to wear the issued identification card while actively soliciting/peddling/engaging in park concessions.

7. Authorized Hours of Operation

- Solicitors and Peddlers may operate from 9 a.m. - 8 p.m.
- Park Concessioners may operate from one hour after a park opening to one hour prior to a park closing.
- Transient and Mobile Food vendors may operate from 6 am to midnight.
- You may call the non-emergency police number at 919-362-8661 to report anyone operating outside the above-specified hours.